



DISCRIMINATION IS AGAINST THE LAW

Generations Family Medicine & Obstetrics complies with applicable Federal civil rights laws and does not discriminate on the basis of race, color, national origin, age, disability, or sex. Generations Family Medicine & Obstetrics does not exclude people or treat them differently because of race, color, national origin, age, disability, or sex.

Generations Family Medicine & Obstetrics provides free aids and services to people with disabilities to communicate effectively with us, such as:

- Qualified sign language interpreters;
- Written information in other formats (large print, audio, accessible electronic formats, other formats)

Generations Family Medicine & Obstetrics provides free language services to people whose primary language is not English, such as information written in other languages. If you need these services, contact the Generations Family Medicine & Obstetrics Compliance Officer.

If you believe that Generations Family Medicine & Obstetrics has failed to provide these services or discriminated in another way on the basis of race, color, national origin, age, disability, or sex, you can file a grievance with:

- Generations Family Medicine & Obstetrics' Compliance Officer: Sarah Borge, MD and Sandy Shepherd, MD
- Mailing Address: 2825 Fort Missoula Rd. Suite 115, Missoula, MT 59804
- Telephone number: (406) 541-9222
- Fax: (406) 541-9223

You can file a grievance in person or by mail, fax, or email. If you need help filing a grievance Generations Family Medicine & Obstetrics' Compliance Officer is available to help you.

You can also file a civil rights complaint with the U.S. Department of Health and Human Services, Office for Civil Rights, electronically through the Office for Civil Rights Complaint Portal, available at <https://ocrportal.hhs.gov/ocr/portal/lobby.jsf>, or by mail or phone at: U.S. Department of Health and Human Services 200 Independence Avenue, SW Room 509F, HHH Building Washington, D.C. 20201 1-800-368-1019, 800-537-7697 (TDD).

Complaint forms are available at <http://www.hhs.gov/ocr/office/file/index.html>.

2825 Fort Missoula Rd. Suite 115 – Missoula, MT 59804 – Phone: 406-541-9222

ATTENTION: If you speak English, language assistance services, free of charge, are available to you. Call 1-406-541-9222

ATENCIÓN: si habla español, tiene a su
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<p>注意：如果您使用繁體中文，您可以免費獲得語言援助服務。請致電 1-406-541-9222</p>	<p>注意事項：日本語を話される場合、無 406- まで、お電話に</p>
<p>PAUNAWA: Kung nagsasalita ka ng Tagalog, maaari kang gumamit ng mga serbisyo ng tulong sa wika nang walang bayad. Tumawag sa 1-406-541-9222</p>	<p>ATTENTION : Si vous parlez français, des gratuitement. Appe</p>
<p>ВНИМАНИЕ: Если вы говорите на русском языке, то вам доступны бесплатные услуги перевода. Звоните 1-406-541-9222</p>	<p>주의: 한국어를 사용하시는 경우, 언어 자 1-406-541-9222 번</p>
<p>لك تتوافق الالغوىة المساعدة خدمات فان الالغوة، اذكرت تحدث كنت إذا: ملحوظة والباكتم الصم هاتف 1-406-541-9222. ب برق اتصل بالمان</p>	<p>เรียน: ถ้าคุณพูดภาษาไทยคุณสามารถใช้บริก</p>
<p>MERK: Hvis du snakker norsk, er gratis språkassistanstjenester tilgjengelige for deg. Ring 1-406-541-9222</p>	<p>CHÚ Ý: Nếu bạn nói Tiếng Việt, có các đ Gọi số 1-</p>
<p>УВАГА! Якщо ви розмовляєте українською мовою, ви можете звернутися до безкоштовної служби мовної підтримки. Телефонуйте за номером 1-xxx-xxx-xxxx (телетайп: 1-406-541-9222)</p>	<p>Wann du [Deutsch (Pennsylvania Germa Koschte ebber gricke, ass dihr helft mit d 1-406-</p>
<p>ATTENZIONE: In caso la lingua parlata sia l'italiano, sono disponibili servizi di assistenza linguistica gratuiti. Chiamare il numero 1-406-541-9222</p>	<p>ACHTUNG: Wenn Sie Deutsch spre Hilfsdienstleistungen zur Verfü</p>